



YOUR LOAN ACCOUNT IS BEING REBRANDED

FAQ'S

Will my loan be impacted in any way?

No. Your account number and any existing direct debit authorities to repay your loan are not affected.

What if I have a cheque/deposit book, VISA Card or Third Party direct debits linked to my loan?

If you have taken up any of these loan features, there will be no impact as a result of this change, please continue to use these loan features as you normally would. However, if you have a VISA card that contains the old branding you will be issued with a new Better Choice branded card once your existing card has expired.

How will this affect my internet banking?

You will now need to go directly to the Better Choice website www.betterchoice.com.au to access your account online. You will need to use your account number or customer reference number to login which will then direct you to the correct internet banking provider for your loan account.



Better Choice
Make a Better Choice

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